



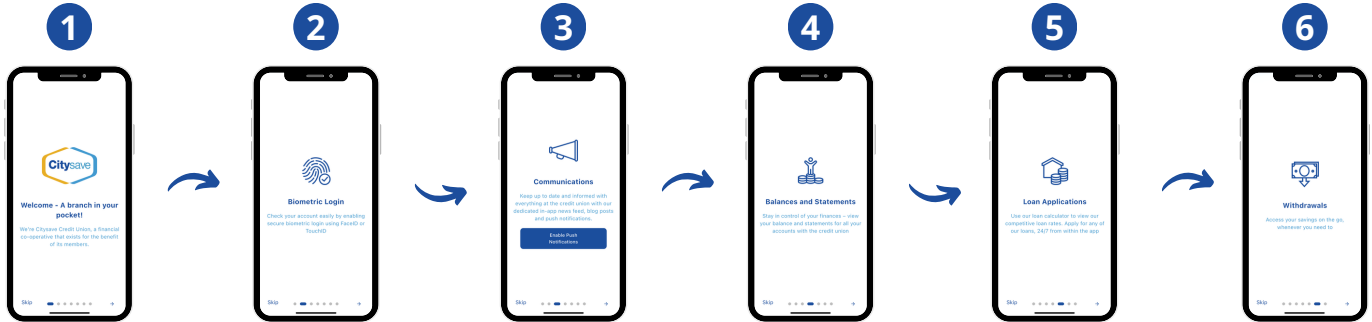
A branch in your pocket!

Guide to the Citysave mobile app



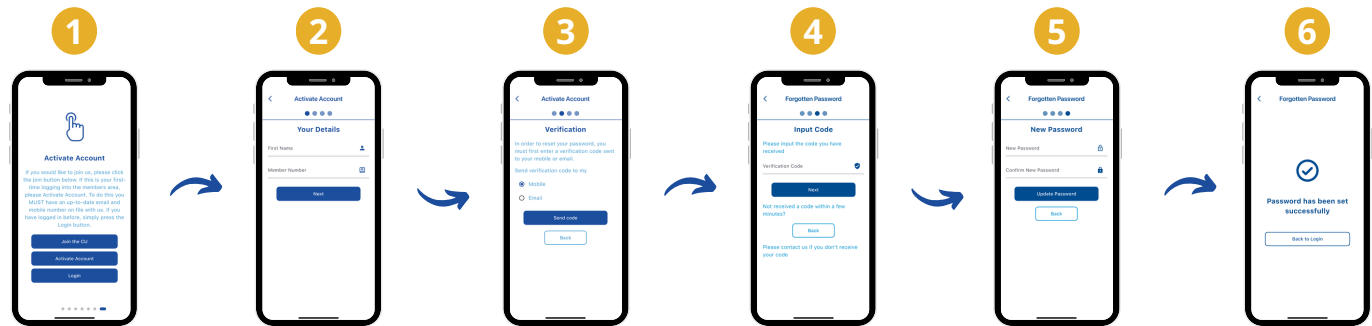
Welcome to the CitySave App

Once installed, swipe through the welcome screens that show you what you can do in the app.



Activating Your Account

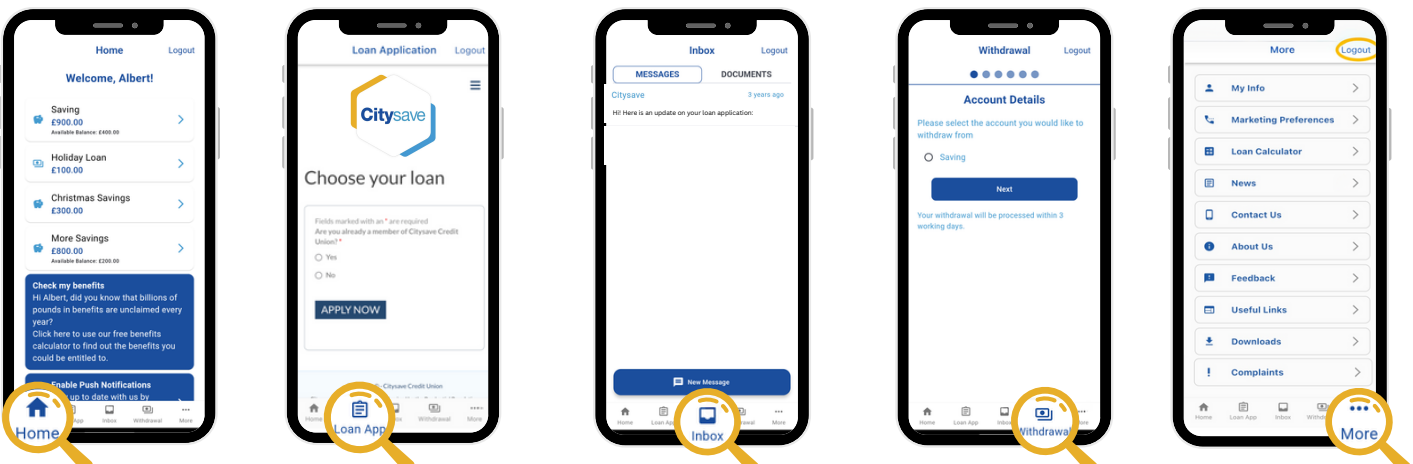
Before you can log in and use the app, you'll need to activate your account



- 1 Click Activate Account
- 2 Enter your first name and membership number
- 3 A verification code is sent to the mobile number or email we have on file for you
- 4 Enter the verification code
- 5 Set a secure password
- 6 You are now ready to log in and start using the app

Navigating the Citysave Mobile App

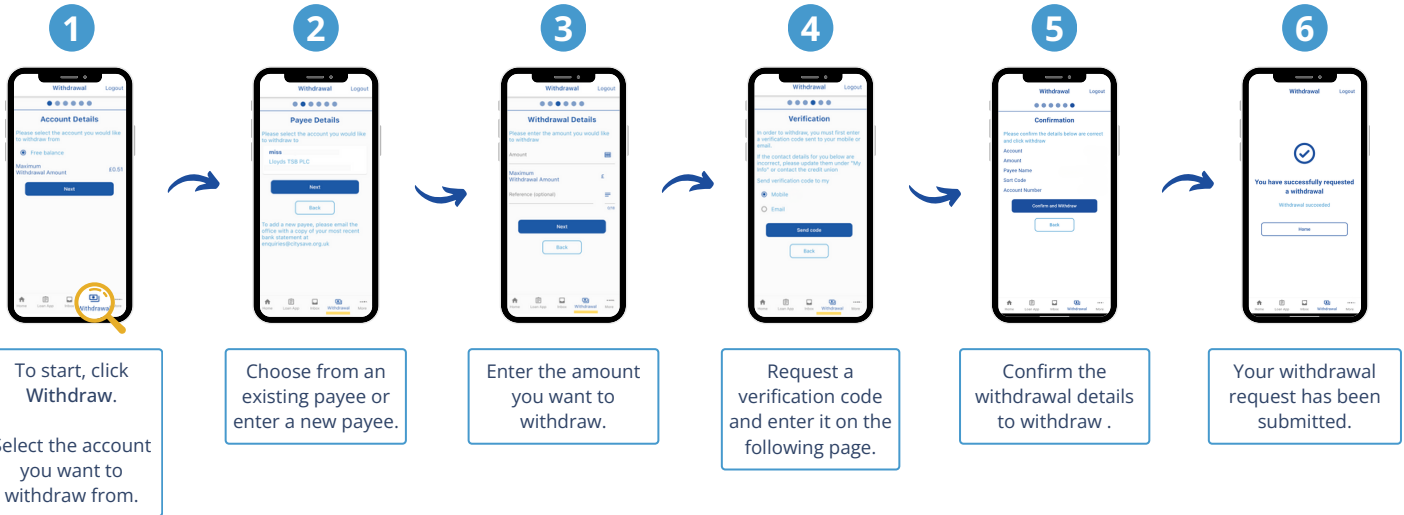
Our mobile app allows you to check your accounts, view and edit details, apply for a loan, talk to the team via private chat, access to account statements and much more.



- 1 View your savings and loan balances on the homepage.
- 2 Click Loan App to start your next loan application.
- 3 Send and receive messages with our team using the Inbox.
- 4 Conveniently Withdraw funds when you want.
- 5 Find Calculators and more under the More menu.

How to make a withdrawal using the Citysave App

Withdrawals can be made 24/7 in the mobile app, free of charge.



Explore the More menu

If you go to the More tab on the bottom bar you will see more options.

Loan Calculator

News Section

Downloads

Complaints Info

Member Info

Marketing Preferences

Contact Details

Useful Links

The More menu

In the More menu is all other information about your account, Citysave, up-dates and more.

To log out, simply go to the Logout button in the top right-hand corner.